



GREENSBORO AQUATIC CENTER

COVID-19 REOPENING PLAN & PROCEDURES

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Summary

These operational plans for the reopening of the Greensboro Aquatic Center (GAC) as it pertains to COVID-19 will be adjusted and simplified as time goes on, conditions improve and new best practices are identified.

The processes and procedures contained herein are designed to be an outline, subject to adjustment as needed with input from the local government agencies and health authorities in North Carolina and the City of Greensboro North Carolina.

Topline Considerations for Reopening

1. Allow healthy people to enjoy the GAC and require the use of masks/face coverings for guests and staff.
 - a. Priority consideration is to the seven (7) club team programs under year-round contract at the GAC, followed by Adult member use for rehabilitation and fitness use.
 - b. Members and Parents will be required to complete a verbal health screening check sheet prior to entering.
 - c. Teams are required to complete their own pre-practice safety checks and submit process for approval to GAC Manager before reopening.
 - d. Face Masks worn by all staff.
 - e. Coaches must wear a face mask on entry and exit and when proximity to others including team members is 6 feet or less.
2. Provide means to wash/sanitize hands frequently.
 - a. Alcohol Based Sanitation stations will be placed at all entrances, restrooms, and facility transition locations. Additional wall mounted ones are placed at pertinent locations for use.
 - b. Alcohol based hand wipes will be at high traffic areas for use.
 - c. Staff will require everyone use prior to entry to the facility
 - d. Signage will be placed in all restrooms and entrances encouraging frequent washing of hands and best practices for doing so. See Appendix E.
3. Manage density of people within the GAC to keep people or family units that have been isolating together 6 feet (2 meters) apart.
 - a. Facility will have (4) separate team/member entrances and practice locations.
 - b. Floor markings and facility signage to encourage safe physical distancing guidelines.
 - c. Signage will be placed in all restrooms and entrances encouraging frequent washing of hands and best practices for doing so. See Appendix E.
 - d. Masks are required by those 12 and over upon entry and exit and where 6 foot physical distancing is not possible.

- e. GAC staff will wear face masks when 6 foot minimum distancing is not possible
4. Reduce touch areas where possible and sanitize high touch surfaces frequently.
 - a. Separate entrances/exits per group (teams, fitness class).
 - b. Limited facility access and specific travel areas marked by floor markings, signage and usage of barrier stanchions.
 - c. Alcohol based hand wipes will be at high traffic areas for member/team use.
 - d. Disinfectant spray bottles kept at entrances, equipment and other pertinent locations.
 5. Protect employees with various approaches, including, protective coverings, and distancing.
 - a. GAC staff will be temperature screened daily on entry and will wear masks when proximity to others is 6' or less.
 - b. Face masks will be distributed. Special waterproof Masks will be utilized by guards. GAC washes and sanitizes masks daily for guards needed.
 6. Communicate with employees and guests effectively on how to prevent the spread of germs.
 - a. Pre-reopening online training and in person staff training orientation.
 - b. Signage at employee room and employee restroom areas.
 7. Have a plan in the event a guest or employee falls ill on-site.
 - a. GAC emergency action plan covers sudden illnesses and has a specific amendment for Covid-19 Symptoms and procedures.
 - b. Designated triage area and specific staff personal protective equipment.

GAC Capacity

1. GAC has 100,075 square feet of guest-accessible space and can provide more than the minimum 6 foot requirement (the recommended physical distance between people).
2. Per the NC Department of Health and Human Services Interim Guidance for Public Pools and Spas May 22nd, 2020, GAC has the ability to adhere and limit the user capacity in the pool to no more than 50% of maximum occupancy as determined by fire code AND a maximum occupancy in the water of 10 people per 1,000 square feet, AND ensure sufficient social distancing with at least 6-foot separation between family units. GAC Fire code - Total occupancy (Recreation, Competition, Dive Well) is 2,915. So divided by 2 our interim capacity is 1,457. For the training pool - pool capacity is 248 and deck capacity is 309 = 557. Our Interim capacity is half of this – 278.

3. GAC has four separate pools and four separate entry/exit locations established to ensure social distancing. There are single use restrooms assigned to each pool based on group activity location.
4. Spectators will be limited and seating will be managed by employees.
 - a. Parents or other spectators are encouraged to remain outside the facility.
 - b. Minimizing the number of people in the facility at any time is imperative for protecting the health of our swimmers, coaches, staff, families and community.
 - c. Spectators are limited to one per family and must be checked in outside for screening and hand sanitizing prior to observing practice. **Face masks are required at all times.**
 - d. The GAC has spectator seating (grandstands) with a normal capacity of 2,300.
 - e. If parents feel they need to observe their child's practice, they may do so from a designated area provided they feel well, remain masked at all times and maintain 6 feet of social distance from anyone else in the observation area.
 - i. For parent spectators to a diving or water polo team practice (located in the diving well), they will be directed to Sections 9/10 and asked to skip a row between other spectators.
 - ii. For parent spectators to a swim team practice in the competition pool, they will be directed to Sections 1-4 (if their team is located in the pool closest to the main scoreboard) or directed to Sections 5-7 (if their team is located in the pool closest to the diving well).
 - iii. For parent spectators to a swim team practice in the training pool, they may observe from the glass corner areas of the building (maximum 3 persons), they may sit (maximum 3 persons) in the training pool lobby or remain outside the building in the courtyard area. *The training pool will close for annual maintenance and liner repair beginning June 8th. We estimate a re-opening of Monday, July 13th.
 - iv. For GAC private lessons, spectator will have a reserved social distancing seating area in the GAC Mezzanine. Only one child, aged 2 or under, may accompany the spectating adult and must remain within arms reach while inside the facility.
 - v. Spectators must remain in their designated area (only) and exit the same way in which they entered.
5. For swim team practices (in Phase 2), swimmers are distanced two per lane, 25 group maximum with staggered entry.
 - a. Each team will be provided their practice schedule including assigned outdoor dryland areas, along with facility and deck maps indicating their team's movement on entry, during practice time and exit, along with other pertinent procedures that must be followed.
 - b. There will be at least one restroom designated for each pool group/team. Locker room use will not be permitted by teams; all team swimmers must come and go in bathing suit and change/shower at home. Back packs are discouraged.

- c. GAC will place stanchion barriers and signage to create safe distancing.
- d. For teams, maximum group size is 20/25 using North Carolina Governor recommendations for swim practice. We will use a formula of 2.5 swimmers per lane maximum when scheduling.

General Health and Safety

1. Frequent handwashing is essential and is the responsibility of all employees and guests. The GAC will remind everyone of the importance of frequently washing their hands with soap and water for 20 seconds.
 - a. Signage will be placed in all restrooms and entrances encouraging frequent washing of hand and best practices for doing so. See Appendix E.
 - b. Scoreboard to include the 3 W's of Wash, Wear, Wait and other health reminders.
 - c. Staff will require everyone to use prior to entry to the facility
2. Provide additional handwashing or hand sanitizer hygiene stations throughout the GAC: on entry, in key walkways, in food and beverage locations, in merchandise shops, exits, etc. These will also be provided behind the scenes in maintenance areas, workshops, offices, and break areas.
 - a. Alcohol Based Sanitation stations will be placed at all entrances, restrooms and facility transition locations. Additional wall mounted stations are placed at pertinent locations for use.
 - b. (15) additional no-touch ABHR dispensers placed strategically throughout the facility.
 - c. Alcohol based hand wipes will be at high traffic areas for use.
 - d. Disinfectant Spray bottles placed strategically at equipment and high traffic areas.
 - e. (3) On-deck shower stations have been set up. **A cleansing shower or rinse is required before pool use.**
3. Utilize touch-free/contactless payment options.
 - a. Online sign up and payment only. No in person transactions accepted.
 - b. All classes, lap swimming, and water walking must be reserved online.
 - c. Members only. Membership must be purchased online.
4. Patron capacity will be reduced to allow for appropriate physical distancing. Capacity calculations will be used in establishing maximum number of patrons in the building.
 - a. GAC will operate our training, competition, diving and recreation pools and will treat these as separate areas by establishing different entry and exit points for each.
 - b. No more than 20 swimmers + 2-3 coaches will be in a given area at one time; (same for dryland) during Phase 2 (June 8th – present).

- c. Each team will be provided their practice schedule including assigned outdoor dryland areas, along with facility and deck maps indicating their team's movement and entry during practice time and exit, along with other pertinent procedures that must be followed.
- 5. Ensure First Aid protocols address how to manage guests or employees with COVID-19 symptoms.
 - a. First Aid is staffed internally, provide the appropriate Personal Protective Equipment (PPE).
 - i. All first responders have face masks and gloves.
 - b. Defined isolation/quarantine area for the individual and his/her immediate party while assessment is completed.
 - i. Designated Covid-19 triage area (Classroom #118 – located off the recreation pool deck)
 - ii. Specific radio code and procedure for addressing a sudden illness with possible Covid-19 symptoms.
 - c. Thoroughly clean and sanitize locations visited by a guest or employee with COVID-19 symptoms. Follow professional healthcare guidelines for these processes.
 - i. Staff will review check in and usage location- area(s) will be closed and sanitized.
- 6. Proactively communicate guidelines and expectations for health and hygiene procedures and precautions in the front-of-house areas for guests and in the behind-the-scenes areas for employees.
 - a. Signage placed on entrances, restrooms, transition areas, and the employee room. See Appendix E.
- 7. Clearly mark physical distancing spaces/guidelines with floor markings, seat markings, or signs to make it easy for the guests to understand what is expected.
 - a. Each team will be provided their practice schedule including assigned outdoor dryland areas, along with facility and deck maps indicating their team's movement on entry, during practice time and exit, along with other pertinent procedures that must be followed.
 - b. Member use areas will have floor markings and signage in addition to every person having to check in and being advised on best practices.

Guest Confidence/Guest Communication

- 1. GAC warns guests about the risk of contracting COVID-19 in any public space, including posting signs/messages.

- a. All entrances and usage areas will have required signage. See Appendix E.
 - b. Disclaimers will be visible and posted on the GAC website
2. GAC to communicate new operational procedures to guests prior to arrival via email, on our website and through social media to establish expectations and instill confidence, including:
 - a. Team Coaches attended a GAC hosted webinar on May 12th, 2020 to review all procedures. All teams were asked to share a copy of this document with their parents. Teams are sharing their plan for executing safe distancing with us prior to practice.
 - b. E-blasts will be sent to members identifying all operation procedures, reservation processes, and best practices such as:
 - i. Identifying COVID-19 symptoms.
 - ii. Messaging that asks guest to come back another day if anyone in their party is experiencing the symptoms.
 - iii. Directives on wearing masks/ face coverings for employees and guests.
 - iv. Physical distancing guidelines.
 - v. Capacity limits that facilitate social distancing.
 - vi. Enhanced cleaning and sanitizing protocols.
3. Signs placed to remind guests of physical distancing requirements.
 - a. All entrances and usage areas will have required signage. See Appendix E.

Guest Responsibility

1. If you or any member of your party or family is not feeling well, don't visit. Plan to come when everyone is well.
 - a. See Appendix E for CDC signage at all entrances.
2. Currently, government health organizations are recommending people 65 years and older, those who live in a nursing homes or long-term care facilities, and people with underlying medical conditions (particularly if not well controlled) should either remain home or keep their distance from others. Underlying medical conditions include chronic lung disease or moderate to severe asthma, serious heart conditions, immunocompromised, severe obesity (body mass index [BMI] of 40 or higher), diabetes, chronic kidney disease undergoing dialysis, and liver disease.
3. You must wear a mask/face covering throughout your visit, except while in the water. This is for your own protection and for the protection of other guests and employees in the facility. Masks/face coverings can be purchased from various sources or homemade as long as they cover your nose and mouth.

4. Wash your hands frequently and practice good hygiene while at the GAC:
 - a. Wash hands frequently with soap and water for at least 20 seconds throughout your visit. Use hand sanitizer as an alternative. (Wash them after coughing or sneezing, before eating, after toilet use, and when hands are visibly dirty.)
 - b. When coughing or sneezing, cover your mouth and nose with a flexed elbow or tissue. Throw tissue into a trash receptacle after use.
5. You will be asked to apply hand sanitizer before entering the facility.
6. We have enhanced our already-stringent cleaning protocols considering the COVID-19 pandemic. We apologize if you experience any delays or inconvenience as a result of these procedures.
 - a. See Appendix G for additional disinfection checklist
7. If you feel ill once you are here, notify a GAC employee. You may be asked to move to a special area within the GAC for further assessment.

HUMAN RESOURCES MANAGEMENT

1. Communicate to employees that they have a duty to take reasonable care for their own health and safety and to not adversely affect the health and safety of others.
2. Pre-opening training for employees to ensure they understand and feel confident managing the physical distancing and hygiene aspects of their roles including knowing how to handle unsafe conditions and emergency situations. *All returning GAC staff attended a required reopening meeting.
3. Train employees thoroughly on their core responsibilities and on new, COVID-related protocols. Provide clear direction and guidance about what is expected. They should understand:
 - a. When to stay away from the workplace.
 - b. What action to take if they become unwell.
 - c. What symptoms to be concerned about.
4. Instruct employees to wash their hands or use hand-sanitizer at frequent intervals and after any of the following: using the restroom, sneezing, touching their face, blowing their nose, cleaning, sweeping, mopping, eating, drinking, smoking, entering or leaving a guest area, and before starting their shift. This is a critical protocol to keep employees and guests healthy.

5. Review employee sick leave policies and update as needed. Make sure policies don't inadvertently encourage employees to come to work when they aren't feeling well. Remind them to stay home if they are sick or not feeling well and not return to work until they are symptom-free for 72 hours. Encourage them to seek medical advice if they have a fever, cough, and sore throat, loss of sense of taste or smell, or shortness of breath.
6. GAC is operating only with essential personnel. Roster staff are greatly reduced particularly in the early stages of reopening.
7. Separate work teams have been established (i.e. a Team A and Team B structure) to keep employees separate on different working days in case one person tests positive for COVID-19. This will allow operations to continue if one entire team or work group must be quarantined. Carefully consider employee rotation cycles to keep work teams together to reduce interactions with different groups of employees.

Admission and Entry

1. Place signs or markings on the pavement to outline physical distancing guides/spaces.
 - a. Entrances will have signage, floor markings, and staff present to ensure distancing and best practices when entering/exiting.
 - b. See Appendix E for examples.
2. GAC will start with a smaller initial maximum capacity from the May 22nd interim guidance for public pools and spas in order to assess physical distancing behavior and increase capacity gradually.
 - a. June 1st – 7th – 10 max per group.
 - b. June 8th – begin 25 max per group. (subject to NC government guidelines)
3. Stagger arrival times to minimize lines at the entrances.
 - a. Teams and Public usage times are staggered.
 - b. Separate entrances and restrooms for each practice and location.
4. Use advance, online purchases to eliminate transactions on-site and reduce congestion at the entrance.
 - a. All Adult usage is Members only, and requires online sign up before attending.
 - b. **No drop-in use permitted.** All adult (only) members must reserve a lane, class spot, and time through our link found on the GAC website.

5. Encourage guests to reduce the number of personal items they bring into the GAC.
 - a. Limited equipment is encouraged. Teams are expected and required to have safety plans in place.
 - b. Equipment should not be shared.
 - c. GAC staff will wipe down fitness equipment before and after each class.
 - d. Spray bottles will be available for teams/members to disinfect before and after each use.

6. Encourage guests to come and go in their bathing suit.
 - a. Adult member locker room arrangements to allow for appropriate physical distancing during busy times. Signs are posted reminding guests to maintain physical distances of 6 feet (2 meters) and to wait for others to vacate before approaching the locker.
 - b. All competition locker rooms are closed until further notice.
 - c. Adult member locker rooms are available in the Recreation pool. These are reserved for those participating in recreation/fitness class use. Designated single use restrooms are available for competition pool swimmers.
 - d. Training pool locker rooms will have limited member use upon reopening on July 13th.
 - e. All locker rooms require a mask and to follow social distancing guidelines as noted throughout the facility.
 - f. GAC Managers and Supervisors will frequently monitor locker room activity.

Payments

1. Make purchases online only (prior to visit).
 - a. **Until further notice – Online sign-up and purchases only. No in person transactions accepted.** See the GAC website to sign up and pay for entry.
 - b. Front desk will be required to wipe and disinfect all pens and surfaces in between each patron check in.

2. For Phase 3 planning Date TBD: Arrange credit card readers so guests can insert/swipe their own cards. If the credit card machines are in close proximity to GAC employees, the employee should step back while the guest makes their payment.

- a. Clean credit, cash machines/ATMs frequently. Provide handwashing stations or sanitizer nearby.
- b. Clean/sanitize cash bags/employee tills prior to distribution and upon return.
- c. Front desk is required to wipe down and disinfect all areas at the beginning and end of each shift.

Sanitation/Housekeeping/Cleaning Operations

1. Sanitize high-touch areas frequently. Those include: door handles, trash receptacle touchpoints, control equipment, phones, computers, office equipment, counters, elevator buttons, handrails, tables, seats, benches, high chairs, toilets, sink faucets and toilet handles, soap dispenser push plates, baby changing stations, ice scoops, refrigerator handles, towel dispenser handles, cleaning tools, counter tops, door knobs, light switches, sinks, queue rails, harnesses, restraints, ATM machines, dining surfaces, etc. Consider removing high-touch surfaces (i.e. doors) if they aren't completely necessary.
 - a. The GAC has a combination of full time and part time staff with specific checklists to ensure all areas are covered and cleaned frequently.
 - b. Staff have been trained on product usage and application best practices.
2. Guests will see employees cleaning and sanitizing within the GAC.
 - a. Housekeeping staff will be visually present throughout the entire day and required to wear their blue housekeeping uniform to ensure they are easily identified.
3. The frequency and approach to sanitizing is based on the guidelines provided on the cleaning chemicals, which should be determined based on the surface being cleaned. Virus kill times/drying times are considered carefully prior to reopening an area for guest access.
 - a. There are many different surfaces and materials throughout the GAC. GAC HK has a specific process for each and has been trained on product usage application and best practices to ensure effective product kill claims.
 - b. See Appendix G for the Housekeeping checklist.
4. Hand sanitizer (alcohol-based hand rub) is an anti-microbial agent that kills or renders inactive 99.9% of all known bacteria, viruses, and fungi that are present on surfaces. (Hand sanitizers contain at least 60% alcohol).
5. Remember to sanitize wheelchairs between every use. Provide additional wipes to guests so they can wipe down equipment after each use.

Restroom Cleanliness

1. Dedicate employees to cleaning/disinfecting restrooms frequently. They will also monitor/control restroom capacity to uphold physical distancing guidelines in those facilities. Close or otherwise disable every other (or every two) toilets to ensure guests maintain physical distancing protocols in restrooms.
 - a. Staff are required to clean/disinfect routinely and submit document at the end of each shift.
 - b. Monitor recreation pool locker room capacity/usage.
2. Be extra vigilant with cleaning, disinfecting, and sanitizing protocols. Document processes and procedures to ensure they are effective.
 - a. Housekeeping staff are required to document procedures and submit daily for review.
3. Pay extra attention to high-touch surfaces in restrooms including door handles, trash receptacle touchpoints, countertops, benches, toilets, sink faucets and toilet handles, soap dispenser push plates, baby changing stations, towel dispenser handles, doorknobs, light switches and sinks.
 - a. These areas are specifically covered in the Housekeeping checklists and are required to be cleaned frequently.
4. Be sure to sanitize common use items like water fountains or disable them if allowed by the health department.
 - a. These areas are specifically covered in the Housekeeping checklists and are required to be cleaned frequently.
5. Provide a means for employees and guests to dry their hands. Paper towels that can be disposed of in the trash are preferred.
 - a. Employee room and restrooms have educational posters, hand soap, no touch paper towel dispensers and trash cans ready for use.
 - b. Employees have been trained on handwashing best practices.

First Aid Procedures

1. A separate containment room for patrons or employees with potential COVID-19 symptoms has been established in Classroom #118, located off the recreation pool deck.

The patron with the symptoms should be moved to the containment area for further assessment of the individual's condition.

- a. GAC First Aid room will remain open for non-COVID-19 related issues
 - b. The GAC will have daily restocking as well as disinfection of the First Aid room
2. Secondary assessment of an individual with COVID-19 symptoms or temperature over 100.4 F or 38 C may include confirmation of the person's temperature and an assessment of other symptoms. If an assessment shows potential signs:
- a. If outside, entrance will be refused and advised to seek medical help. All contact areas will be closed and sanitized.
 - b. If inside, person will be transported to containment area if safe to do so.
3. Ensure employees wear proper PPE (following standard protocols for healthcare workers) when working closely with those who may have COVID-19 (or who have an inhalation risk). That PPE may include masks, eye protection and gloves.
- a. GAC lifeguards are American Red Cross certified and have been trained on appropriate PPE. All staff are required to wear PPE.
 - b. GAC has a Lead Safety Staff person to monitor, purchase and restock supplies.

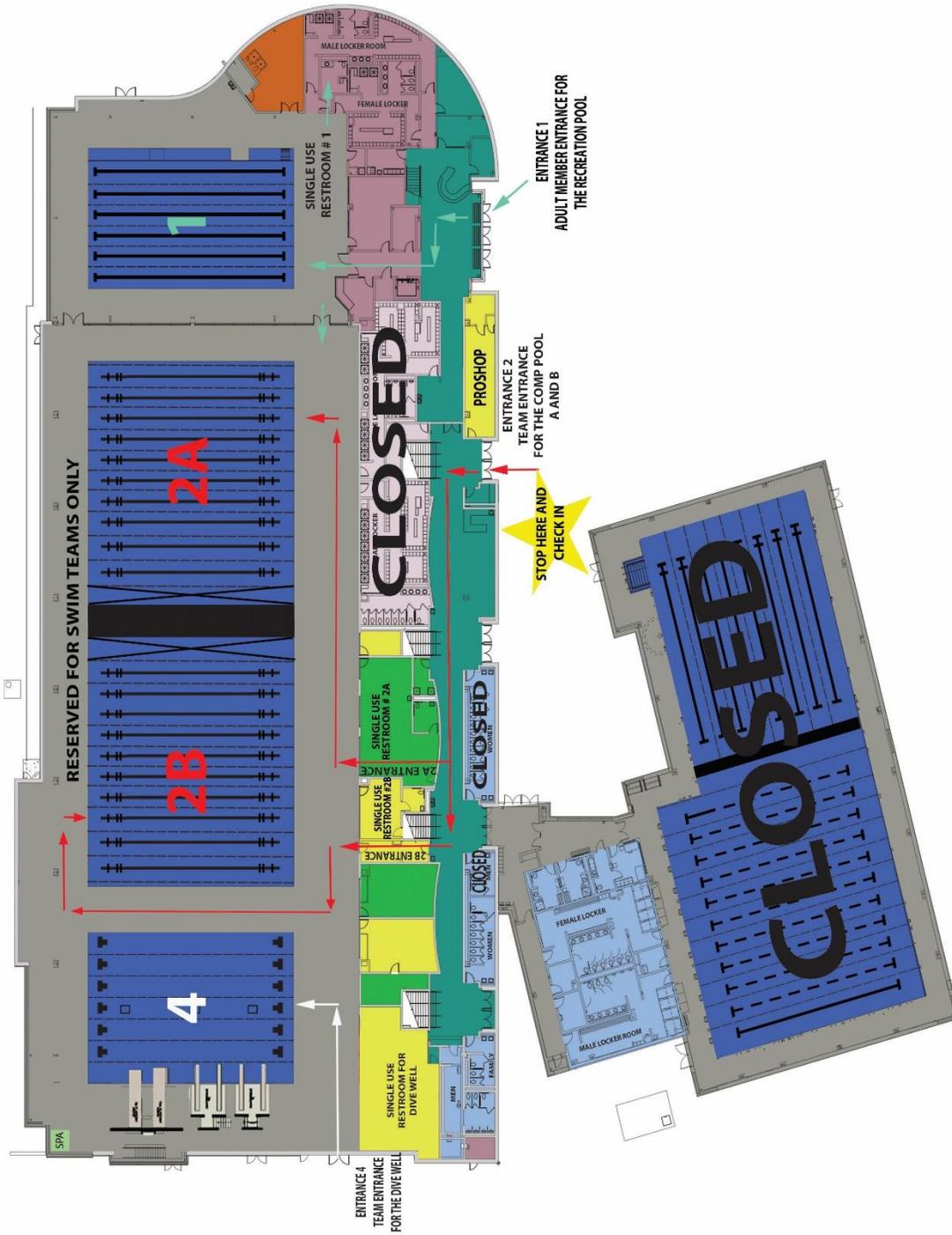
Health Screening/Temperature Checks

1. GAC will conduct health screenings for employees, vendors, contractors and visitors outside prior to entry.
 - a. Verbal health screening for members/spectators.
 - b. Physical health screening for employees only. Daily temperature checks are required.

Appendix A

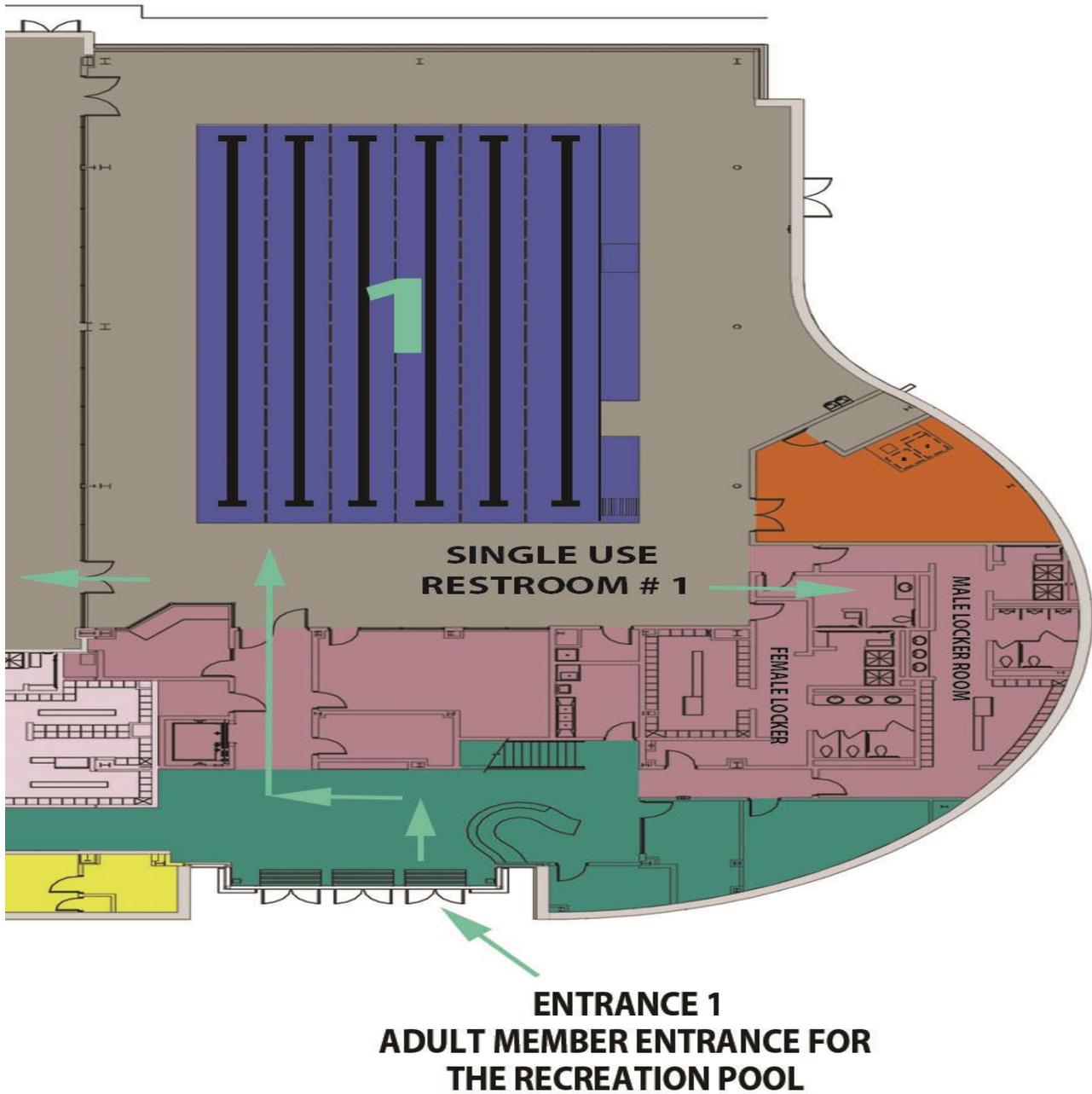
Deck Map

Effective June 8th, 25 people in a group for a swim team and 8-10 people for Adult Members or fitness classes. 4 entrances/exit locations.



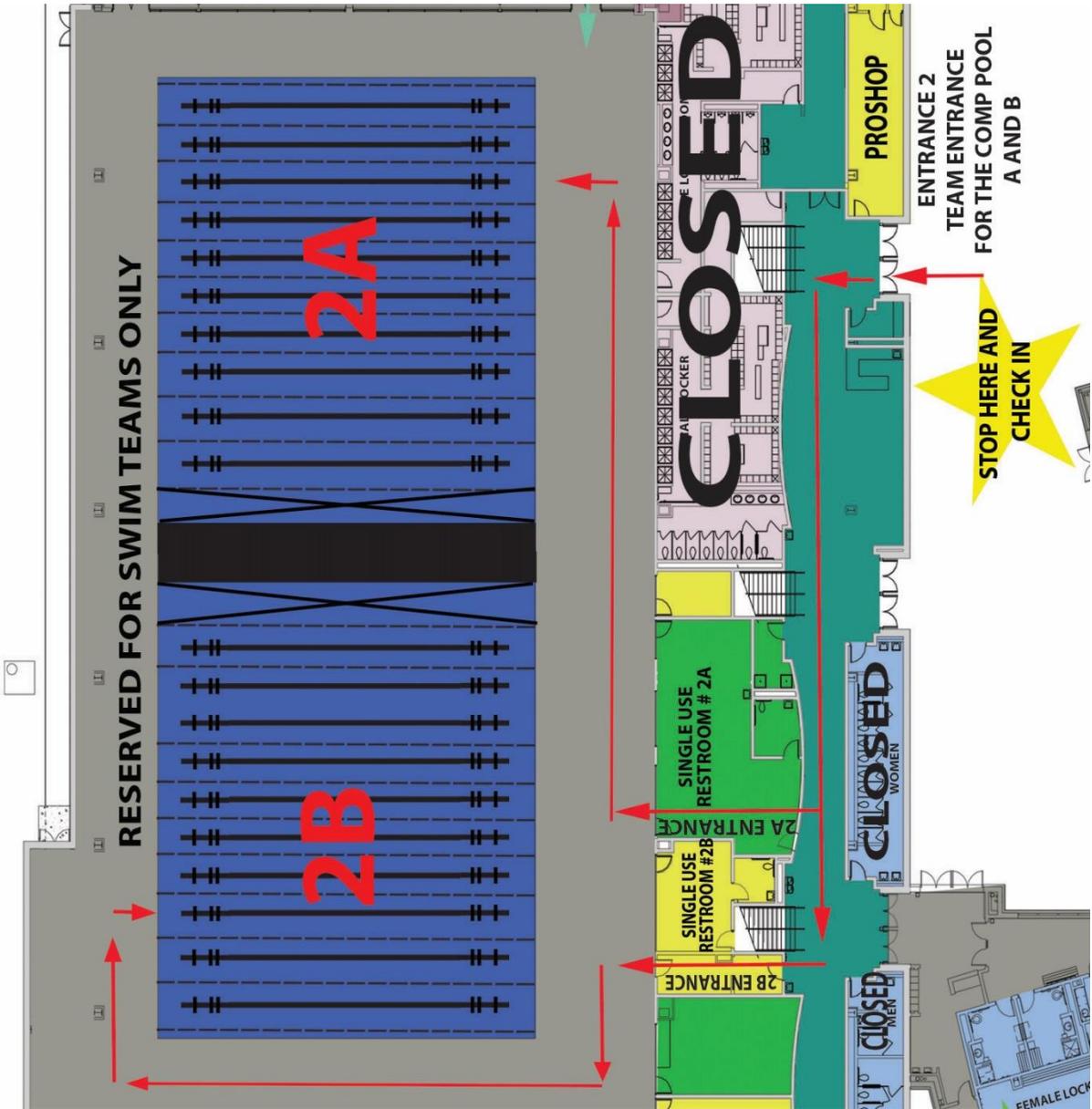
Appendix B

Entrance 1



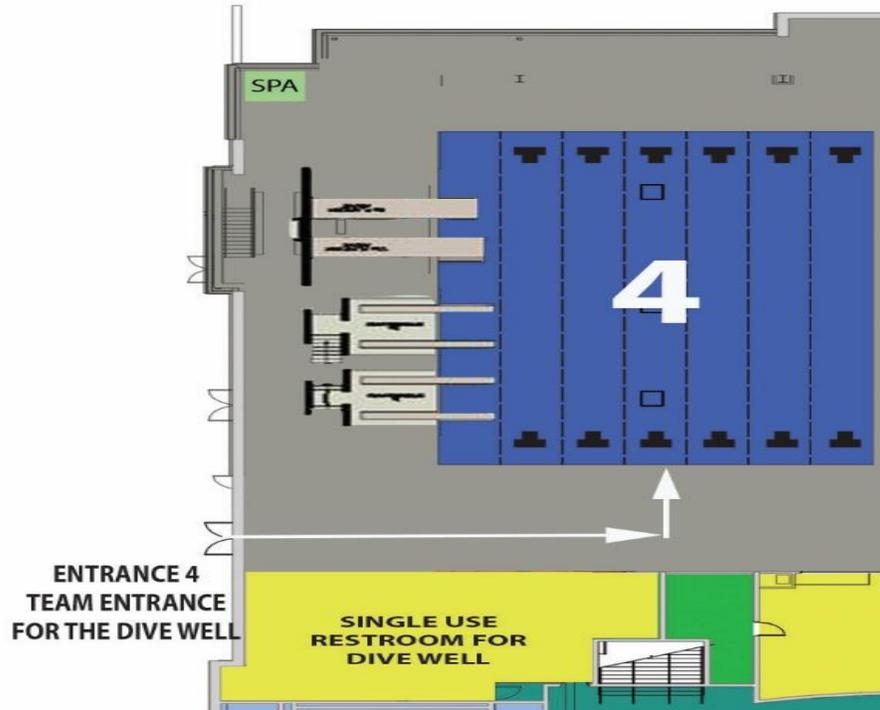
Appendix C

Entrance 2



Appendix D

Entrance 4



Appendix E

Signage: At all GAC entry locations.



In all GAC restrooms and locker rooms.





GREENSBORO AQUATIC CENTER

Educate employees about how they can reduce the spread of COVID-19:

Employees can take steps to protect themselves at work and at home. Older people and people with serious chronic medical conditions are at higher risk for complications.

- Follow the policies and procedures of your employer related to illness, cleaning and disinfecting, and work meetings and travel.
- Stay home if you are sick, except to get medical care. Learn [what to do if you are sick](#).

Inform your supervisor if you have a sick family member at home with COVID-19. Learn what to do [if someone in your house is sick](#).

- Wash your hands often with soap and water for at least 20 seconds. Use hand sanitizer with at least 60% alcohol if soap and water are not available.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and immediately wash hands with soap and water for at least 20 seconds. If soap and water are not available, use hand sanitizer containing at least 60% alcohol. Learn more about [coughing and sneezing](#) etiquette on the CDC website.
- Clean AND disinfect frequently touched objects and surfaces such as workstations, keyboards, telephones, handrails, and doorknobs. Dirty surfaces can be cleaned with soap and water prior to disinfection. To disinfect, use [products that meet EPA's criteria for use against SARS-CoV-2](#)[external icon](#), the cause of COVID-19, and are appropriate for the surface.
- Avoid using other employees' phones, desks, offices, or other work tools and equipment, when possible. If necessary, clean and disinfect them before and after use.

Practice social distancing by avoiding [large gatherings](#) and maintaining distance (approximately 6 feet or 2 meters) from others when possible.

<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

COVID
CORONAVIRUS
DISEASE **19**

STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

Avoid close contact with people who are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Avoid touching your eyes, nose, and mouth.



Clean and disinfect frequently touched objects and surfaces.



Stay home when you are sick, except to get medical care.



Wash your hands often with soap and water for at least 20 seconds.



For more information: www.cdc.gov/COVID19

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Appendix G

 GREENSBORO AQUATIC CENTER Mandatory Daily HK Covid 19 Checklist		6am	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm
Write Name and Date:															
1. Sanitize high-touch areas . Includes: door handles, trash cans, counters, elevator buttons, handrails, tables, seats, benches. DO NOT DRY															
2. Sanitize high-touch areas. Toilets, sink faucets and toilet handles, soap dispensers, push plates, baby changing stations, , towel dispenser handles, door knobs, light switches, sinks, partitions. DO NOT DRY															
3. Sanitize check in tables and employee room															
4. Ensure all sanitizer dispensers are stocked															

THE WORK DESCRIBED ABOVE HAS BEEN INSPECTED, AND IS COMPLETED TO MY SATISFACTION.

Employee Signature _____

*This form is to be submitted to John's box at the end of every day.**

Appendix H

Greensboro Coliseum Complex and the **Greensboro Aquatic Center** are taking enhanced health and safety measures—for patrons, teams and staff. You must follow all posted instructions while visiting our facilities:

COVID-19 WARNING: An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the [Centers for Disease Control and Prevention](#), senior citizens and guests with underlying medical conditions are especially vulnerable.

By visiting the Greensboro Coliseum Complex and the Greensboro Aquatic Center, you voluntarily assume all risks related to exposure to COVID-19. Please keep each other healthy and safe.